

# Roto-Rooter Franchisee Association • Regional Structure

If you have questions about the Association or business in general, contact your regional directors who will be happy to assist you. If they can't answer your questions themselves, they can direct you to a franchise owner who has expertise in that area.

## EAST REGION

Quebec, Maine, Vermont, Massachusetts, Connecticut, Virginia, New Hampshire, New York, New Jersey, Pennsylvania, Ohio, Delaware, Maryland, West Virginia, Kentucky, Tennessee, Florida, North Carolina, South Carolina, Georgia, Alabama, Puerto Rico

### Director Alan Pierce, Jr.

2549 Stanley Avenue • Dayton, OH 45404  
Phone: 937.496.3975 • FAX: 937.496.3989  
Cell: 937.620.7500 • Email: alan@roto1.com  
Term Expires 2008

### Vice President & Director Kyle Kelly

3102 Enterprise Road • Fort Pierce, FL 34982  
Phone: 772.464.7323 • FAX: 772.461.3077  
Email: kyle@fprotorooter.com  
Term Expires 2009

## CENTRAL REGION

Ontario, Manitoba, Saskatchewan, Michigan, Indiana, Illinois, Wisconsin, Missouri, Mississippi, Louisiana, Arkansas, Iowa, Minnesota, North Dakota, South Dakota, Montana, Wyoming, Colorado, Kansas, Texas, New Mexico, Nebraska, Oklahoma

### Secretary & Director Betty Fowler

18602 Van Born Road • Dearborn Heights, MI 48125  
Phone: 313.274.4200 • FAX: 313.274.7370  
Email: bafw1998@yahoo.com  
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### Endorsed Vendor Chairman & Director Chris Brierly

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Term Expires 2010



## Our Mission...

The Roto-Rooter Franchisee Association shall provide a supportive forum for franchisees to gather, teach, mentor, share new ideas and promote relationships within the Roto-Rooter Family. The Roto-Rooter Franchisee Association, as the independent unified voice of Roto-Rooter Franchisees, shall interact with Roto-Rooter Corporation in a manner, which both protects the interest of the franchisees and seeks to improve the Roto-Rooter system as a whole.

## WEST REGION

British Columbia, Alberta, Guam, Washington, Oregon, Utah, Idaho, Nevada, Arizona, California, Hawaii, Alaska

### President & Director Monte Yoder

23311 Madero Street • Mission Viejo, CA 92691  
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### Director Mark Bristol

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Phone: 925.798.2122 • FAX: 925.798.1852  
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Term Expires 2010

## AT LARGE

### Treasurer & Director Abby Zaffuto

145 Verdin Rd., Suite A • Greenville, SC 29607  
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## AT LARGE

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## RRFA HEADQUARTERS

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### Executive Staff:

Willeta Kerschner  
Joan Morrow

### Legal Counsel:

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**The Voice** is published by the Roto-Rooter Franchisee Association, Inc., P.O. Box 469, Virginia City, NV 89440  
Phone: 775-882-1773 • FAX: 775-847-9241

The officers and directors of the Roto-Rooter Franchisee Association are listed on this page.

**The ideas printed in this newsletter may or may not be applicable to your particular situation. In all cases, consult your tax advisor, CPA or attorney before putting them into effect.**